



Crypto Trading **OTC Process** for Voice/Chat Execution

Institutional-grade order matching and
settlement services with global coverage.

definitymarkets.com/solution





Crypto and Fiat OTC Voice/Chat Trading Process

DeFinity clients can submit orders via API, GUI, and voice/chat.

All quotes and orders are subject to our Terms and Rulebook:

definitymarkets.com/agreement

Please refer to the below page for FIX/REST/WEB SOCKET API trading:

definitymarkets.com/api

Please refer to the below page for GUI trading:

definitymarkets.com/infinium

VOICE/CHAT OTC TRADING

Following the opening of a LIVE trading account, clients can request quotes for crypto symbols and currency trades using an approved electronic communication channel with our OTC desk.

Voice/OTC deals can be submitted by phoning us at the below number.

+44 (0) 20 3290 6580

Clients can submit OTC orders and quotes via a bilateral private Slack Channel, Telegram, Signal or WhatsApp.

Only authorised traders of your firm can submit orders or request quotes.

STEP 1

Contact our team in the chat group indicating what you would like to trade, including volume (e.g. I would like to sell 100 ETH to EUR). Please include settlement preference and blockchain information such as Ethereum, Tron, Solana etc.

STEP 2

We will provide a price — we usually require trades to be funded beforehand, so this price will only be indicative (i.e. still subject to market), unless otherwise agreed and marked as being a firm price.

STEP 3

In some instances we will provide an intraday settlement line to you in which case trades are settled on a DVP basis.

STEP 4

You then transfer the assets you wish to sell to our wallet or bank account. (We will always request an initial test transfer the first time you send a given asset to us.)



STEP 5

Once we confirm we have received the assets, we can show a live price. A live price is valid until (i) we state a different price, (ii) three minutes have passed, or (iii) we say 'ref' or 'off'. ('Ref' means the price is no longer tradeable, and to ask us for refreshed price once you are ready to trade minutes have passed, or (iii) we say 'ref' or 'off'. ('Ref' means the price is no longer tradeable, and to ask us for refreshed price once you are ready to trade.)e.)

STEP 6

If you agree to the price, please state 'done'.

STEP 7

We will then confirm the trade with 'done', followed by the full trade details (e.g. you sell 100 ETH for xxx EUR). Once 'done' is stated by both counterparties, the trade is agreed upon and is binding.

STEP 8

Subject to receipt of cleared pre-funding, we will initiate transfer of the assets you bought. In some cases, we will net-settle against your daily NOP line.

STEP 9

We ask for confirmation of receipt of the bought asset to confirm completion of the trade.

STEP 10

We will then email you a trade confirmation for your records.

NOTES

For trades including a fiat leg, we provide settlement on a T+0 basis, subject to banking cut-off times of 2pm BST. Trades containing a FIAT leg will be settled the next business day, unless otherwise agreed beforehand.

Your bank's settlement times may differ from our settlement times.

Please refer to dmalink.com/ssi for FIAT settlement instructions.

Please be aware that any wallet used for the first time needs to be set up/whitelisted on our side. Your price for a trade is still locked as agreed upon, but settlement may take some time when trading the first time. We use Chainalysis for KYT purposes.

Please refer to our product coverage document titled "*Digital Assets and Foreign Exchange Product Coverage*" for details on supported crypto and fiat currencies:

[**definitymarkets.com/solution**](https://definitymarkets.com/solution)

For crypto settlement, please note our Fireblocks Network ID:

b4fcf5ae-9ce7-4f72-9d82-83e87b5d3ff9

You can submit VWAP and TWAP orders via VOICE/CHAT. Please contact our trading desk for further information or refer to our solutions page.

For support queries, please contact the ops team:

SUBMIT SUPPORT TICKET